

Trinity Terrace		Tenant	2018
Satisfaction Survey			
		Number of Responses	32
		Potential Survey Responses	102
		% Response	31%
Cares	Are you satisfied with the cares you receive?		4.23
	Are you included in decisions about your cares?		4.03
	Is your call light responded to in a timely manner?		3.91
	Are the nurses responsive to your needs?		4.13
Food	Do you like the food here?		3.66
	Do you feel that you receive a variety of meals?		3.69
	Is the temperature of the food appropriate for you?		3.75
Other Care	Are you satisfied with the activities that are offered?		4.34
	Do you have opportunities to socialize with others?		4.53
	Are you satisfied with religious/spiritual activities offered?		4.31
	Are caregivers interested in things you've done in your life?		3.94
Community	Is the facility clean and free of odors?		4.09
	Do you feel that your livign space is treated like your home?		4.28
	Is your laundry returned promptly?		3.53
	Are your personal belongings kept safe?		4.25
	Is the noise level satisfactory?		4.31
Rights	Are the caregivers courteous and respectful to you?		4.56
	Are you provided with privacy as needed?		4.38
	Are your complaints or concerns taken care of promptly?		4.22
	Are you able to voice concerns in tenant meetings?		4.03
	Is the housing manager receptive to your needs?		4.25
	Do you feel you have options or are able to make choices?		4.16
Other	Was the admission process satisfactory?		4.34
	Do you feel comfortable talking with the housing manager?		4.34
	Would you recommend this facility to others?		4.31
Facility Overall Response			4.14